

Timeframe		Complaints			Rider Enforcement	Scooter Fleet Data					Operator Enforcement			Notes
Week #	Date Range	# of Reports	Persons Reporting	% of Reports Top 10 Customers	Sweep Referrals	Riders Issued Citations	# of Operators	Total Permitted Scooters	Avg. # of Scooters Deployed	Avg. # of Daily Trips	Scooters Impounded	Revocations	Admin Citations	
1	06/28/19-07/04/19	18	N/A	100%		N/A	N/A	N/A	N/A	N/A	N/A	-	-	
2	07/05/19-07/11/19	475	N/A	61%		N/A	N/A	N/A	N/A	N/A	194	-	-	
3	07/12/19-07/18/19	1,169	185	50%		73	6	20,650	16,303	33,852	2,712	4	-	Comic-con
4	07/19/19-07/26/19	1,298	168	60%		38	7	22,300	17,395	27,549	99	-	-	Comic-con
5	07/26/19-08/01/19	2,305	195	74%		68	7	22,300	14,301	23,393	102	1	-	
6	08/02/19-08/08/19	1,845	166	67%		42	7	22,300	12,525	22,220	33	-	-	
7	08/09/19-08/15/19	1,540	170	73%		12	7	22,300	14,087	23,795	38	-	-	
8	08/16/19-08/22/19	1,521	138	75%	1,461	37	7	22,300	13,994	21,750	100	-	1	Reports began referral to Sweep on 8/16/19.
9	08/23/19-08/29/19	1,213	130	77%	1,148	34	7	22,300	12,448	19,693	109	-	-	
10	08/30/19-09/05/19	1,212	88	82%	1,207	8	7	22,300	12,339	20,382	138	-	-	
11	09/06/19-09/12/19	934	109	77%	875	70	7	22,300	12,491	17,277	86	-	-	
12	09/13/19-09/19/19	1,207	99	85%	1,204	1	6	21,150	10,869	11,250	122	-	-	Jump pulled devices from San Diego
13	09/20/19-09/26/19	556	62	87%	554	31	5	19,150	9,308	16,455	173	-	-	Skip pulled devices from San Diego
14	09/27/19-10/03/19	535	77	80%	521	42	5	19,150	8,697	17,151	175	-	-	
15	10/04/19-10/10/19	458	56	82%	431	1	5	19,150	7,821	14,172	172	-	-	5
16	10/11/19-10/17/19	651	43	92%	627	33	5	19,150	7,341	14,689	105	-	-	Sweep, Inc. reduced from 4 to 2 days/week
17	10/18/19-10/24/19	377	35	93%	371	22	5	19,150	7,441	13,518	71	-	-	
18	10/25/19-10/31/19	452	55	89%	448	10	5	19,150	7,163	12,863	106	-	-	2
19	11/01/19-11/07/19	596	43	93%	537	27	5	19,150	7,595	12,744	111	-	-	1
20	11/08/19-11/14/19	151	36	81%	147	-	5	19,150	8,060	13,328	-	-	-	
21	11/15/19-11/21/19	374	48	86%	354	28	5	19,150	7,683	12,726	116	-	-	
22	11/22/19-11/28/19	479	41	92%	438	39	5	19,150	6,930	10,073	103	-	-	Reduced volume (Thanksgiving holiday)
23	11/29/19-12/05/19	322	44	85%	262	19	5	19,150	6,669	7,863	126	-	-	December Nights High rain forecast (4 days of rain)
24	12/06/19-12/12/19	491	41	92%	448	4	5	19,150	5,649	8,649	116	-	-	3
25	12/13/19-12/19/19	470	37	93%	355	23	5	19,150	4,917	7,702	135	-	-	1
26	12/20/19-12/26/19	348	28	95%	225	36	5	19,150	4,290	5,743	141	-	-	
27	12/27/19-01/02/20	316	31	93%	232	38	5	19,150	4,053	9,154	135	-	-	
28	01/03/20-01/09/20	334	29	94%	312	16	5	19,150	4,169	7,301	112	-	-	1
29	01/10/20-01/16/20	391	30	94%	369	29	4	14,650	2,848	7,264	106	-	-	Lime pulled devices from San Diego
30	01/17/20-01/23/20	149	31	83%	147	4	4	14,650	3,680	7,682	87	-	-	1
31	01/24/20-01/30/20	406	37	88%	394	20	4	14,650	3,874	7,715	98	-	-	3
32	01/31/20-02/06/20	518	29	96%	473	4	4	11,050	4,010	4,438	96	-	-	
33	02/07/20-02/13/20	340	34	91%	314	-	4	11,050	4,032	8,203	101	-	-	
34	02/14/20-02/20/20	678	41	91%	653	3	4	11,050	4,464	9,027	78	-	-	1
35	02/21/20-02/27/20	448	46	90%	432	4	4	11,050	4,758	8,526	89	-	-	
36	02/28/20-03/05/20	636	61	87%	633	2	4	11,050	5,008	7,809	50	-	-	
37	03/06/20-03/12/20	803	63	87%	802	-	4	11,050	5,098	8,467	78	-	-	1
38	03/13/20-03/19/20	764	53	84%	763	1	4	11,050	4,012	4,946	68	-	-	Declaration of emergency due to COVID-19
39	03/20/20-03/26/20	38	6	100%	38	-	4	11,050	679	403	-	-	-	
40	03/27/20-04/02/20	35	13	92%	35	2	4	11,050	530	367	7	-	-	
41	04/03/20-04/09/20	11	7	100%	11	-	4	11,050	451	326	19	-	-	
42	04/10/20-04/16/20	12	7	100%	12	4	4	11,050	392	323	5	-	-	
43	04/17/20-04/23/20	27	3	100%	27	2	4	11,050	206	231	5	-	-	Announced re-opening of neighborhood parks
44	04/24/20-04/30/20	19	8	100%	19	3	4	11,050	93	244	4	-	-	
45	05/01/20-05/07/20	14	7	100%	14	5	4	11,050	190	305	1	-	-	
46	05/08/20-05/14/20	15	10	100%	15	2	4	11,050	354	487	-	-	-	
47	05/15/20-05/21/20	56	19	84%	56	1	4	11,050	779	621	-	-	-	Announced progression further into Phase 2 of re-opening
48	05/22/20-05/28/20	179	31	84%	178	2	4	11,050	1,147	1,502	-	-	-	
49	05/29/20-06/04/20	143	31	83%	142	2	4	11,050	869	1,533	-	-	-	Protests throughout San Diego communities
50	06/05/20-06/11/20	144	29	75%	144	-	4	11,050	1,325	3,002	-	-	-	
51	06/12/20-06/18/20	216	49	69%	214	23	4	11,050	1,967	4,583	-	-	-	
52	06/19/20-06/25/20	409	49	83%	409	11	4	11,050	2,488	5,092	-	-	-	
53	06/26/20-07/02/20	217	43	79%	216	2	4	11,050	2,765	5,977	-	-	-	
54	07/03/20-07/09/20	284	47	82%	284	9	4	11,050	3,173	8,114	-	-	-	
55	07/10/20-07/16/20	237	44	73%	232	6	4	11,050	2,986	6,056	1	-	-	State ordered closing of certain indoor businesses
56	07/17/20-07/23/20	321	49	71%	318	2	4	11,050	3,102	6,088	1	-	-	
57	07/24/20-07/30/20	256	46	72%	256	-	4	11,050	3,119	6,344	-	-	-	
58	07/31/20-08/06/20	170	41	73%	168	3	5	6,400	2,858	6,943	-	-	-	
59	08/07/20-08/13/20	279	45	78%	278	9	5	6,400	2,906	6,909	-	-	-	
60	08/14/20-08/20/20	176	41	71%	173	1	5	6,400	2,957	6,969	-	-	-	
61	08/21/20-08/27/20	266	43	80%	266	-	5	6,400	3,019	3,948	-	-	-	
62	08/28/20-09/03/20	225	46	78%	225	-	5	6,400	3,200	7,122	1	-	-	

63	09/04/20-09/10/20	186	43	73%	184	1	5	6,400	3,229	10,590	28	-	-	-	Labor Day Weekend	
64	09/11/20-09/17/20	162	42	69%	162	-	5	6,400	3,313	7,751	20	-	-	-		
*65	09/18/20-09/24/20	142	31	82%	142	2	5	6,400	4,793	8,425	14	-	-	-		
66	09/25/20-10/01/20	165	39	74%	165	-	5	6,400	4,942	7,588	4	-	-	-		
67	10/02/20-10/08/20	93	40	61%	92	-	5	6,400	5,011	7,951	4	-	-	-		
68	10/09/20-10/15/20	167	44	68%	166	-	5	6,400	5,253	8,395	12	-	-	-		
69	10/16/20-10/22/20	144	39	74%	144	-	5	6,400	5,222	7,724	5	-	-	-		
70	10/23/20-10/29/20	109	36	73%	107	1	5	6,400	5,307	7,259	14	-	-	-		
71	10/30/20-11/05/20	106	38	64%	104	-	5	6,400	5,049	6,655	4	-	-	-		
72	11/06/20-11/12/20	42	24	67%	39	-	5	6,400	4,811	5,229	6	-	-	-		
73	11/13/20-11/19/20	65	28	69%	64	-	5	6,400	5,088	5,507	7	-	-	-		
74	11/20/20-11/26/20	40	24	65%	36	-	5	6,400	4,865	4,336	16	-	-	-		
75	11/27/20-12/03/20	71	24	80%	71	-	5	6,400	4,859	3,553	9	-	-	-		
76	12/04/20-12/10/20	76	24	79%	75	1	5	6,400	4,759	2,879	-	-	-	-	Issuance of stay at home order (State of CA)	
77	12/11/20-12/17/20	38	17	82%	37	-	5	6,400	4,586	2,302	7	-	-	-		
78	12/18/20-12/24/20	44	20	77%	43	3	5	6,400	4,585	2,515	-	-	-	-		
79	12/25/20-12/31/20	30	17	70%	29	-	5	6,400	4,528	2,964	-	-	-	-		
AVERAGE		408	50	82%	313	12			5,300	8,630	48					
TOTAL		32,209	3,823		22,527	916					6,675					